

Brief Bio

Anthony L. Suchman, MD, MA

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Tony Suchman is an organizational change consultant and executive coach who also has been a primary care doctor, health services researcher, medical educator and academic division chief. He earned BA and MD degrees at Cornell University followed by a residency.

in Internal Medicine at the University of Rochester. Continuing onto the faculty in Rochester he studied and taught about patient-clinician relationships, becoming a leading proponent of an approach to care called Relationship Centered Care.

Tony then became interested in the backstage relationships and culture of healthcare organizations and how they affect patients, clinicians and students. He worked as a senior managed care executive for 5 years and earned an MA in Organizational Change at the

University of Hertfordshire (UK).

In 2000, he founded the consultancy Relationship Centered Health Care to advance the practice of Relationship-Centered Administration by leaders, staff, and board members of health care organizations worldwide. Tony has pioneered field applications of Relational Coordination, a theory describing how teams manage their interdependence to carry out complex tasks. He has published over 100 articles and book chapters and co-authored two books, most recently *Leading Change in Healthcare*.